## **Vice President Sales & Service – Job Description Summary**

Provide outstanding service to team members. Provides overall direction to all departments involved in Sales and Service delivery to customers and ensures that related service delivery systems and departments are contemporary and effective. Ensures that the duties and responsibilities assigned to respective departmental and branch managers are carried out in an effective, systematic, and cost-effective manner that will assure maximum customer service and service satisfaction.

The complete job description covers the following topics:

- Essential duties and responsibilities
- Supervisory responsibilities
- Performance standards
- Qualification requirements
- Education and experience
- Language skills
- Mathematical skills
- Reasoning ability
- Other skills and abilities
- Physical demands
- Work environment